

## QUALITY POLICY

Our business is based on collaboration with customers, partners and suppliers around the world. We are committed to consistently provide products and services that meet or exceed the requirements and expectations of our customers delivering improved business results and tangible return of investment.

We demonstrate this by:

- managing our business based on clear and measurable objectives and timelines
- using our customers' feedback to improve our processes
- ensuring our employees have the appropriate training, skills and experience. Competent and dedicated employees are the cornerstone for achieving and maintaining a quality oriented organization.
- following our leadership framework
- following laws and regulations

The company will actively pursue quality improvements through programs that enable each employee to do their job right the first time and every time. Our commitment to quality is made by all company employees and as such is an integral part of their responsibilities.

Qmatic management will act to ensure that its quality policy is understood, implemented, and maintained at all levels in the company.